

Speeding Up Closings

WHAT ARE THE PAIN POINTS IN THE MORTGAGE PROCESS RIGHT NOW – AND WHAT ARE THE REMEDIES?

PAIN POINT 1

Adding a previously frozen file to a credit report

REMEDY:

- + Log-into Credit Plus system
- + Under Add-On Products – click Reorder Frozen/ Locked Files
- + Confirm you want to proceed
- + And – the new file will appear

PAIN POINT 2

Obtaining an updated rating on a borrower's current mortgage

REMEDY:

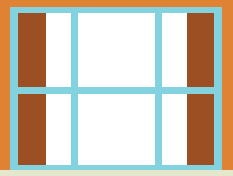
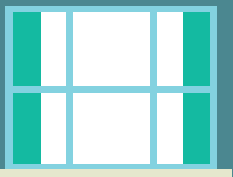
- + Submit supplement request
- + Upload all documentation (recent statements with full account numbers)
- + Upload your borrower authorization on every supplement order
- + Provide a good contact phone number for your borrower
- + Prepare your borrower that Credit Plus may be contacting them

PAIN POINT 3

Supplement is taking a long time to process

REMEDY:

- + Be patient, DO NOT re-order – it takes a few days
- + Credit Plus will contact you if there is an issue



For more information, contact your
Credit Plus Account Executive.